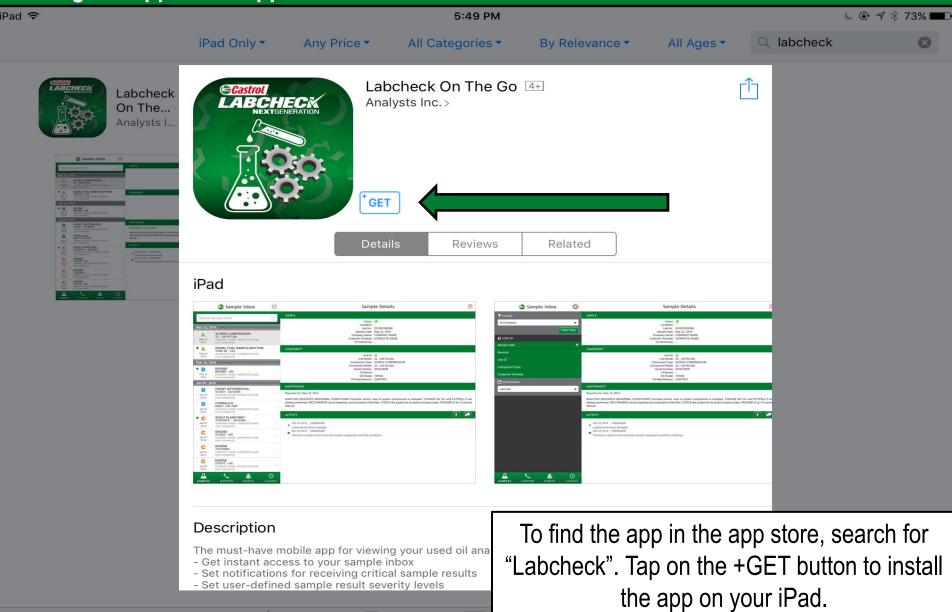


Mobile App Quick Start Guide (iPad Version)

Finding the App in the App Store

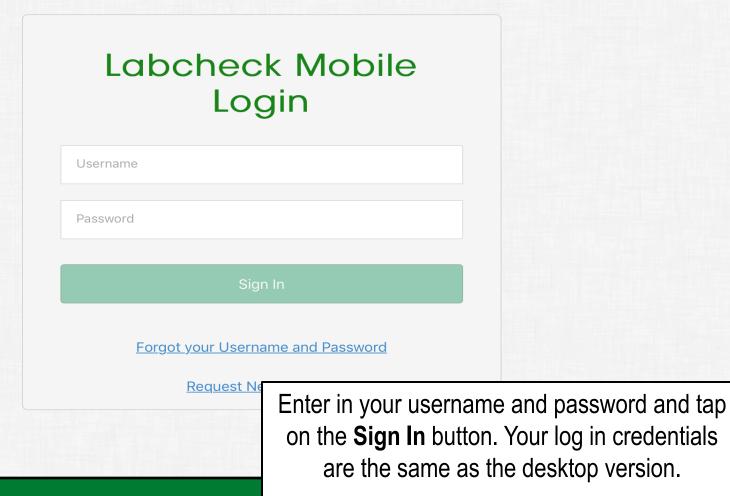


Logging In

🔇 App Store 🗢







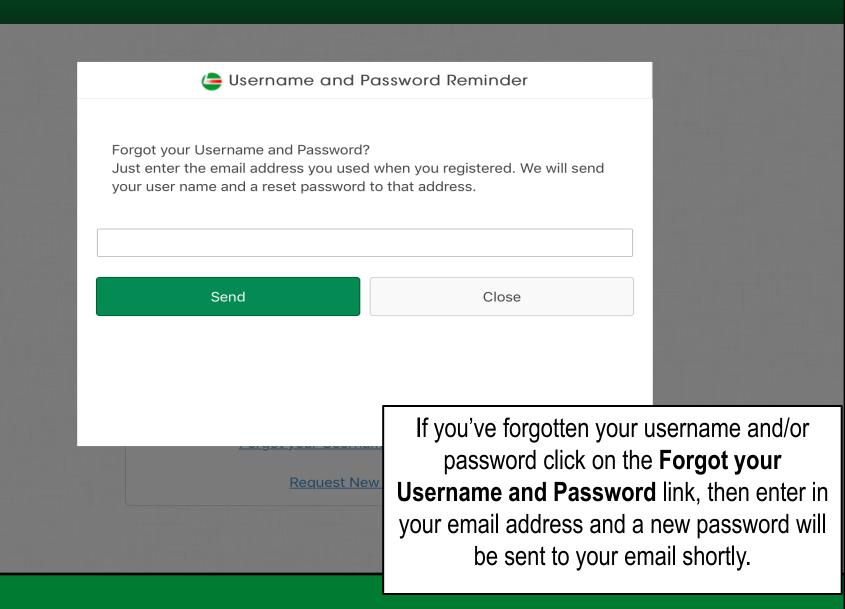
Resetting Your Password

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Castrol LABCHECK



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Registering a New Account

🔇 App Store 🗢



🖨 Register New Acc	ount
Username*	
First Name*	
Last Name*	
Company*	
Phone*	
Email*	If you are new to LOAMS you can request a new account by clicking on the
Request New Accou	Request New Account link and fill out the fields. Please note that it may take up to 48 hours for your new account to

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be activated.

Notifications

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	🖕 Sample Inbox	Ø		Sample Details
Search Samp	ole Inbox	Q,	SAMPLE	
Nov 23, 201	6			Status: 🗢
• A Nov 23 2016	211852 - COOLING SYST Peterbilt 320 Waste Management, S03187	>		Condition: Lab No.: Sample Date:
• B Nov 23 2016	414879 - HYDRAULIC Peterbilt 365 Waste Management, S03826	>	Co "LabCheck On The Go" Would Like to Send You	crence.
• A Nov 23 2016	414879 - TRANS-AUTO Peterbilt 365 Waste Management, S03826	>	Notifications Notifications may include alerts sounds, and icon badges. These of be configured in Settings.	
• C Nov 23 2016	WL130873 - REAR DIFFE Republic Waste, 4575 - Midt	>		mponent Model: Serial Number:
• C Nov 23 2016	WL130873 - FRONT DIFF Republic Waste, 4575 - Midt	>		Oil Brand: Oil Gra When prompted tap Allow to have Labcheck send you push
• A Nov 23	200215 - HYDRAULIC Autocar WX64 WCN, C 6091 PWS HLG Tim	>	MAINTENANCE Reported On:	notifications once samples are complete at the lab.

Sample	e Inbox			
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	肁 Sample Inbox	\$	Sample Details	
Search Sam	nple Inbox	Q	SAMPLE	
Dec 26, 20	12		Status: 🗢	
Α	2401 - ENGINE		Condition:	
Dec 26	Autocar WX SERIES Abc Waste Collection, Edinb	>	Lab No.:	
2012			Sample Date:	
Jul 22, 201	0		Company Name:	
• А	2401 - ENGINE		Customer Worksite: PO Reference:	
Jul 22	Abe Waste Collection, Editio			
2010			COMPONENT	
• A	3201 - ENGINE		Unit ID:	
Jul 22 2010	Not Specified Unknown/U Abc Waste Collection, Edinb	>	Unit Model:	
2010			Once signed in you'll see your sample	inbox. Your most
Apr 19, 201	10		recent samples will be at the top. The	
• В	11134 - ENGINE Abc Waste Collection, Edinb		that the sample has not been v	•
Apr 19 2010	Abc waste Collection, Edihb	>		•
2010			You can search for samples by typing in	the top search box.
Mar 16, 20	10		Tap on the gear icon in the top right to	o sort your inbox.
• В	11134 - ENGINE		Tap on a sample to view the sample	edetails screen
Mar 16	Abc Waste Collection, Edinb	>		
	SUPPORT SETTI	NG		

Sorting Your Inbox				
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🖨 Sample Inbox 🛛 🏟	Sample Details	凶		
	SAMPLE			
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	Condition:			
Clear Filter	Lab No.:			
	Sample Date:			
SORT BY	Company Name:			
· ·	Customer Worksite:			
Sample Date	PO Reference:			
Severity	COMPONENT			
	Unit ID:			
Unit ID	Unit Model:			
	Component Type:			
Component Type	Component Model:			
Customer Worksite	Select a filter you want to	search by –		
DATE RANGE	Note: filters can only be set up on th Labcheck, and some filters are not ap version of Labche	oplicable to the mobile		
SAMPLES SUPPORT SETTING	You can sort your inbox by tappin Severity, Unit ID, Component T Worksite, or you can sort by	ype, or Customer		

Sample Details						
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	🚖 Sample Inbox	0		Sample	Details	ß
1		Q	SAMPLE			\land
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Α	2401 - ENGINE			Condition:	-	
Dec 26	Autocar WX SERIES Abc Waste Collection, Edinb	>		Lab No.:	HOU201007214191	
2012	Abe Waste Concertion, Lamb			Sample Date:		
Jul 22, 2010)			Company Name:	Abc Waste Collection	
				Customer Worksite:	Edinburg, TX	
A 2401 - ENGINE Autocar WX SERIES			PO Reference:			
Jul 22 Abc Waste Collection, Edinb 2010		~	COMPONENT			
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Jul 22	Not Specified Unknown/U Abc Waste Collection, Edinb	>		Unit Model:	Autocar WX SERIES	
2010				Component Type:	ENGINE	
Apr 19, 2010	0			Component Model:	Autocar	
	11134 - ENGINE			Serial Number:		
• В	Abc Waste Collection, Edinb			Oil Brand:		
Apr 19 2010				Oil Grade:	15W40	
				Oil Manufacturer:	CASTROL	
	Sample Details screen sl					
about the sample report. Tap on the 🔑 icon on the top right of your screen to open the PDF version of your report.		10 OMPONENT & LUBRICAI iterval.	NT CONDITIONS ARE ACCEPTABL	E. RESAMPLE		

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Apr 19, 201	10					Autocar	
• B Apr 19 2010	11134 - ENGINE Abc Waste Collection, Edinb	Сору	Print	More		15W40	



The Labcheck app allows you to open up the PDF in a variety of ways depending upon which apps you already have installed on your phone. You may also have the ability to message or email the reports from your iPad. Tap on Import with iBooks to open the PDF of the report.

Sample	Activity			
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	ample Inbox 🤤	•	Sample	
1		Q,	Sample Date:	HUU201007214191
Dec 26, 201	12		Company Name:	Abc Waste Collection
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Dec 26	Autocar WX SERIES Abc Waste Collection, Edinb	>	PO Reference:	
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Jul 22, 2010)		Unit ID:	2401
Α	2401 - ENGINE		Unit Model:	Autocar WX SERIES
Tho h	ottom of the Sample of	lotaile	Component Type:	ENGINE
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scree	n allows you to add s	ample	Serial Number:	
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			Oil Grade:	15W40
			Oil Manufacturer:	CASTROL
The li	ghtning bolt icon allow	•	MAINTENANCE	
	to assign a Sample	ACLION	Reported On: Jul 21, 2010	
			ANALYSIS INDICATES COMPONENT & LUBRICAN at the next scheduled interval.	NT CONDITIONS ARE ACCEPTABLE. RESAMPLE
The	chat bubble icon allow	/s vou	at the flext scheduled interval.	
to add comments to the sample			ACTIVITY	+
			No activity detected	

Sample Actions

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ample Inbox 🦾

Assigning a sample action allows you to assign maintenance duties or follow up actions to your sample results.

Ö

1.First under assign to type in the email address you want to assign this sample action to

2. Tap on the drop down under Status to assign a status.

3. Enter in additional comments

4.Once complete click Save and an email will be sent to the person you've assigned the sample action to.

	9:22 AM		🕴 56% 💷 /
🕻 Back	늘 Sample HOU20100	7214191: Add Action	
Assign To*			
Type to find			
Status*			
Resolution			
Comments	*		
Work Orde	r Number		
	r Number		
Estimating	Savings		
Lotinuting	Gavings		
	Save	Cancel	

Sample	Comments					
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	늘 Sample Inbox	•	🗸 Back	Sample HOU2010072	214191: Add Comment	
1		Q,	Enter Com	nent		
Dec 26, 20	12		Example.			
A Dec 26 2012	2401 - ENGINE Autocar WX SERIES Abc Waste Collection, Edinb	>				
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A Jul 22 2010	2401 - ENGINE Autocar WX SERIES Abc Waste Collection, Edinb	>		Save	Cancel	
• A Jul 22 2010	3201 - ENGINE Not Specified Unknown/U Abc Waste Collection, Edinb	>				
Apr 19, 201	0			Sample Comment a	llows you to enter a co	mment
• B Apr 19 2010	11134 - ENGINE Abc Waste Collection, Edinb	>		and click save. This	s comment will appear etails screen in the app	under
Mar 16, 201	0					
Mar 16	11134 - ENGINE Abc Waste Collection, Edinb	>				
		NG				

Support		
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less Support	Sample	Details
CUSTOMER CARE CENTER SUPPORT	SAMPLE	
<u>1-866-522-2432</u>	Status:	
	Condition:	-
Labchecksupport@analystsinc.com		HOU201007214191
	Sample Date:	
	Company Name:	Abc Waste Collection
	Customer Worksite:	Edinburg, TX
	PO Reference:	
	COMPONENT	
	Unit ID:	2401
	Unit Model:	Autocar WX SERIES
	Component Type:	ENGINE
	Component Model:	Autocar
	Serial Number:	
	Oil Brand:	
	Oil Grade:	15W40
	Tap on the Support icon to pull support. Click on the phone r the E-mail address to ser	number to call us or select on

Settings		
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🗲 Events	Sample	e Details
EVENT NOTIFICATIONS	SAMPLE	
Enable Push Notifications	Status:	Α
	Condition:	-
Notifications for Sample Severity (or greater)	Lab No.:	HOU201007214191
A	Sample Date:	
AUTHENTICATION	Company Name:	Abc Waste Collection
	Customer Worksite:	Edinburg, TX
Logout	PO Reference:	

COMPONENT

SETTING

Unit ID: 2401

Tap on Settings to set up your notifications. To set up your push notifications slide your finger so that it turns green.

You can also select which severities you'd like to receive push notifications on by selecting the severity on the drop down list.

Note: Changing your settings in the app does NOT change your notification settings on the desktop version or change your email settings.



LABCHECK SUPPORT DESK:

Phone: 1.866.522.2432

Email: LabcheckSupport@AnalystsInc.com

www.labcheckonline.net

www.labcheckresources.com