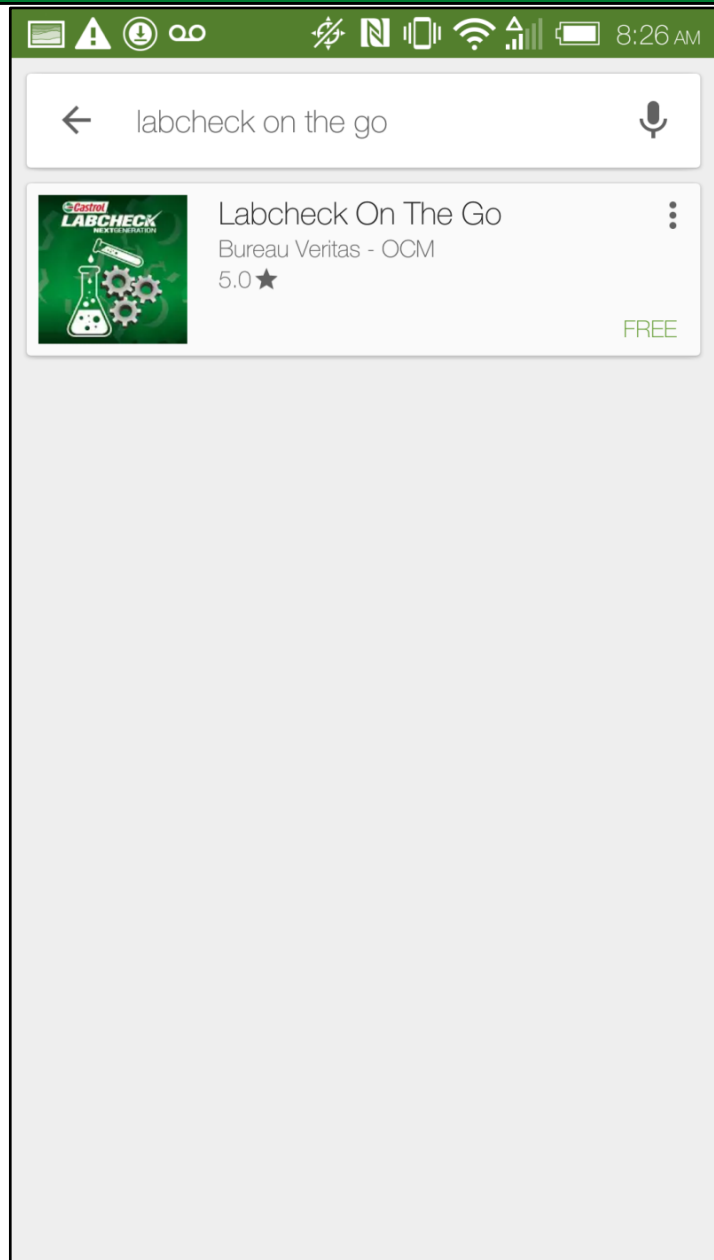




Mobile App Quick Start Guide
(Android Version)

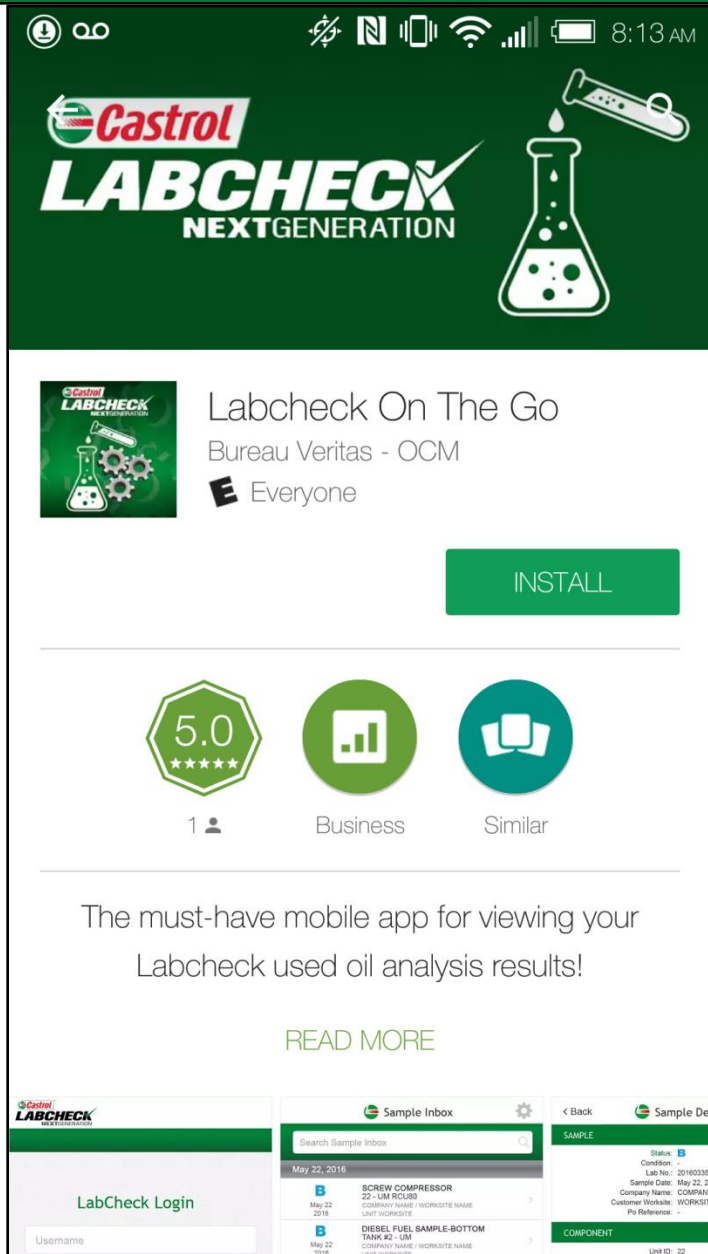
Finding the App in the App Store



To find the app in the Google play
store, search for
“Labcheck On the Go”



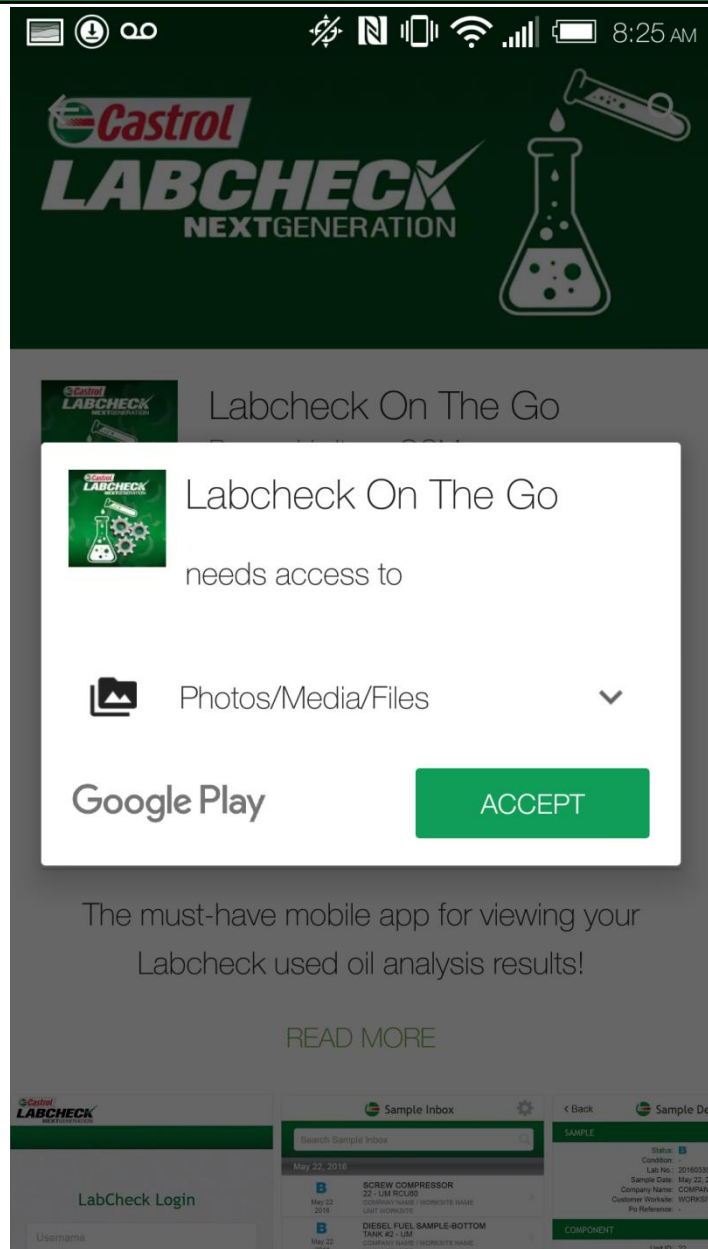
Installing the Labcheck App



Tap on the INSTALL
button to install the app
on your phone



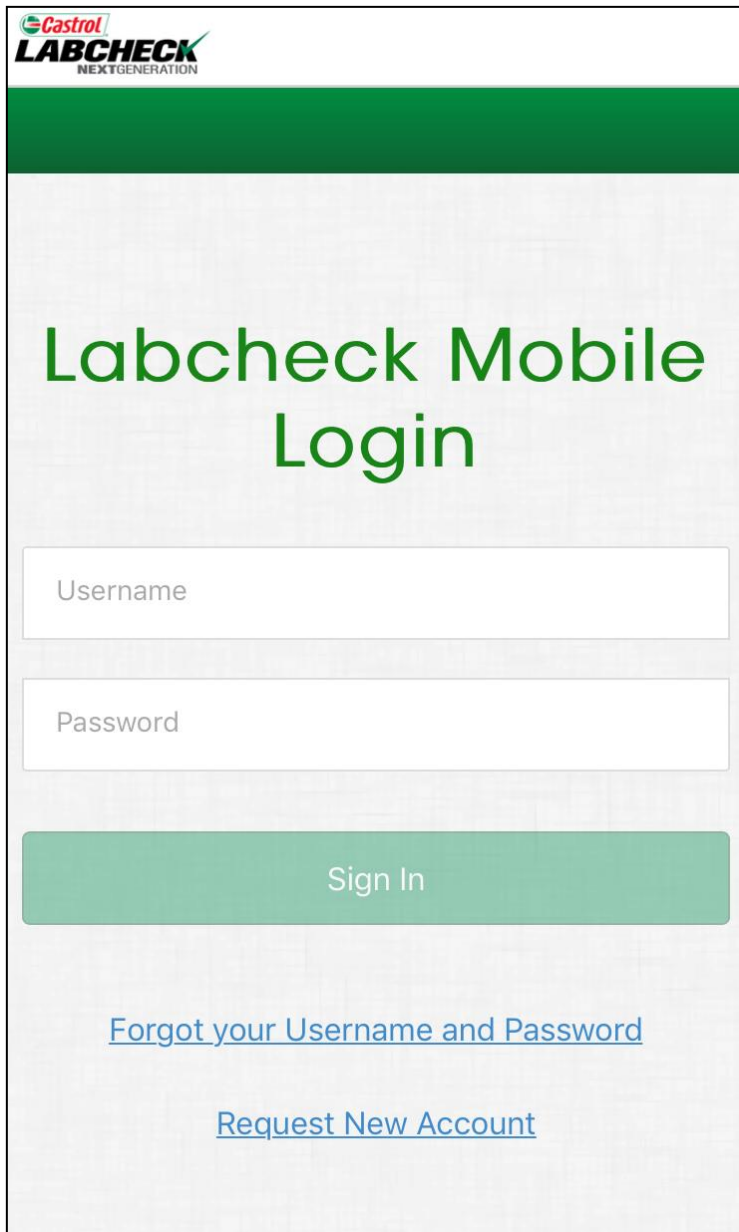
Installing the Labcheck App



Tap “Accept” when prompted.
Please note that the app will not
complete installation without this
access.



Castrol will not share any photos/medias/files. This is required as to
integrate barcode scanning on future updates. To view our full
privacy policy please go to
<http://www.bureauveritas.com/footer/privacy-policy/>



Castrol
LABCHECK
NEXT GENERATION

Labcheck Mobile Login

Sign In

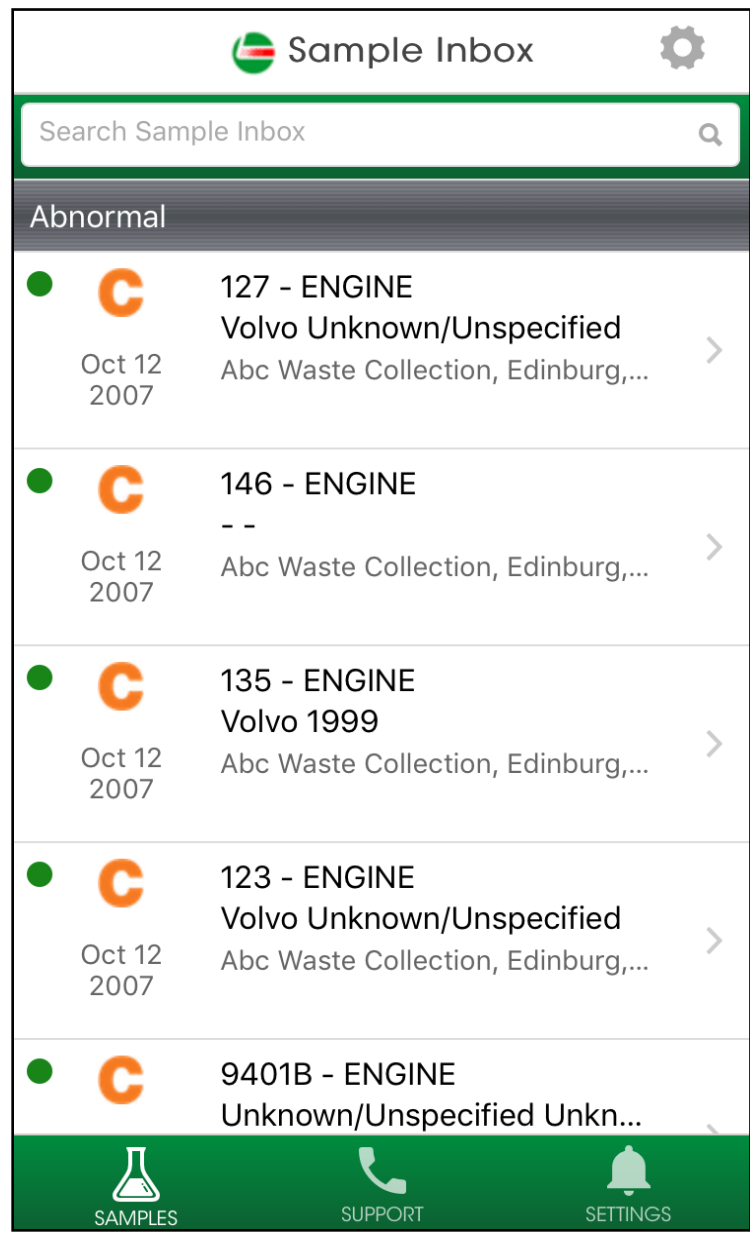
[Forgot your Username and Password](#)

[Request New Account](#)

Enter in your username and password and tap on the **Sign In** button. Your log in credentials are the same as the desktop version.

If you've forgotten your username and/or password click on the **Forgot your Username and Password** link, then enter in your email address and a new password will be sent to your email shortly.

If you are new to Labcheck you can request a new account by clicking on the **Request New Account** link and setting up your username and password. Please note that it may take up to 48 hours for your new account to be activated.



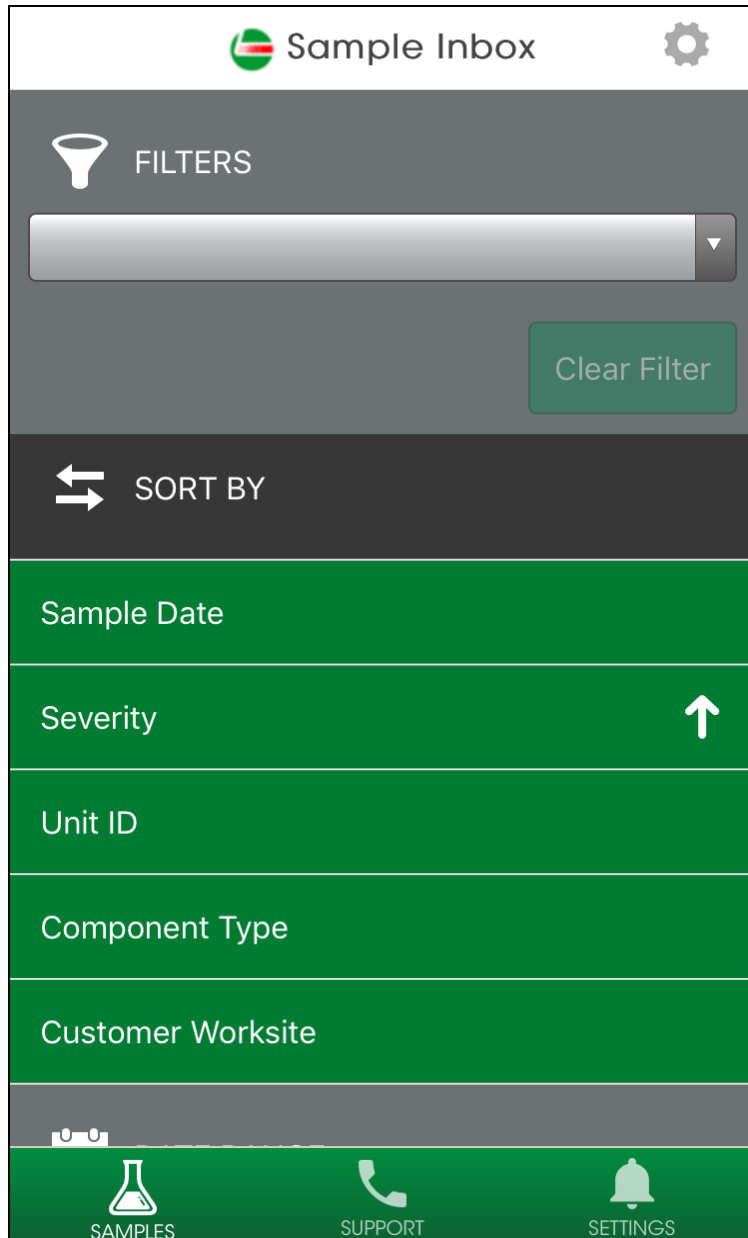
Once signed in you'll see your sample inbox. Your most recent samples will be at the top. The orange dot means that the sample has not been viewed yet.

You can search for a sample by typing in the top search box.

Tap on the gear icon in the top right to sort your inbox.

Tap on a sample to view the sample details screen.

Sorting Your Inbox



Select a filter you want to search by – please note that filters can only be set up on the desktop version of Labcheck, and some filters are not applicable to the mobile version of Labcheck.

You can sort your inbox by tapping on Sample Date, Severity, Unit ID, Component Type, or Customer Worksite, or date range.

Sample Details

SAMPLE

Status:

Condition: -

Lab No.: HOU200710096637

Sample Date: Sep 27, 2007

Company Name: Abc Waste Collection

Customer Worksite: Edinburg, TX

PO Reference:

COMPONENT

Unit ID: 127

Unit Model: Volvo
Unknown/Unspecified

Component Type: ENGINE

Component Model: Volvo -

Serial Number:

Oil Brand:

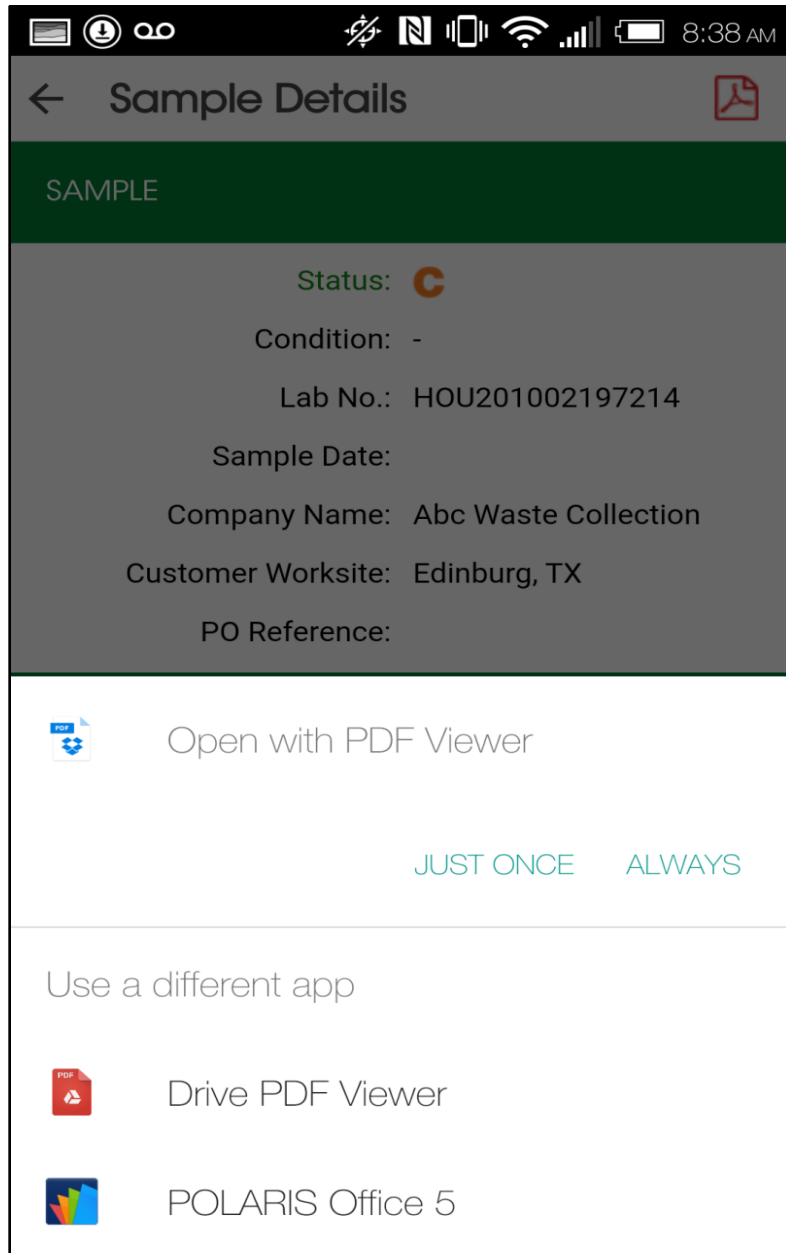
SAMPLES

SUPPORT

SETTINGS

The Sample Details screen shows you details about the sample report. Tap on the icon on the top right of your screen to open the PDF version of your report.

Downloading the Report



The Labcheck app allows you to open up the PDF in a variety of ways depending upon which apps you already have installed on your phone. You may also have the ability to message or email the reports from your phone.



Sample Activity


The bottom of the Sample details screen allows you to add sample actions and sample comments.



The lightning bolt icon allows you to assign a Sample Action.



The chat bubble icon allows you to add comments to the sample.

← BackSample Details

Serial Number:

Oil Brand:

Oil Grade: 10W40



Oil Manufacturer: CASTROL

MAINTENANCE




Reported On: Oct 9, 2007

CHECK air intake system for filter serviceability, leaks, and proper operation. MONITOR the coolant system for loss and/or unusual required additions. Possible coolant contamination present. Data provided indicates oil and filter were changed at sampling. RESAMPLE at the next scheduled interval. ANALYSIS INDICATES AN ABNORMAL INCREASE IN COMPONENT WEAR! ABRASIVES (dirt) present. Time on the oil was not provided. NOTED ELEMENTS are generally associated with: Cylinder area wear.

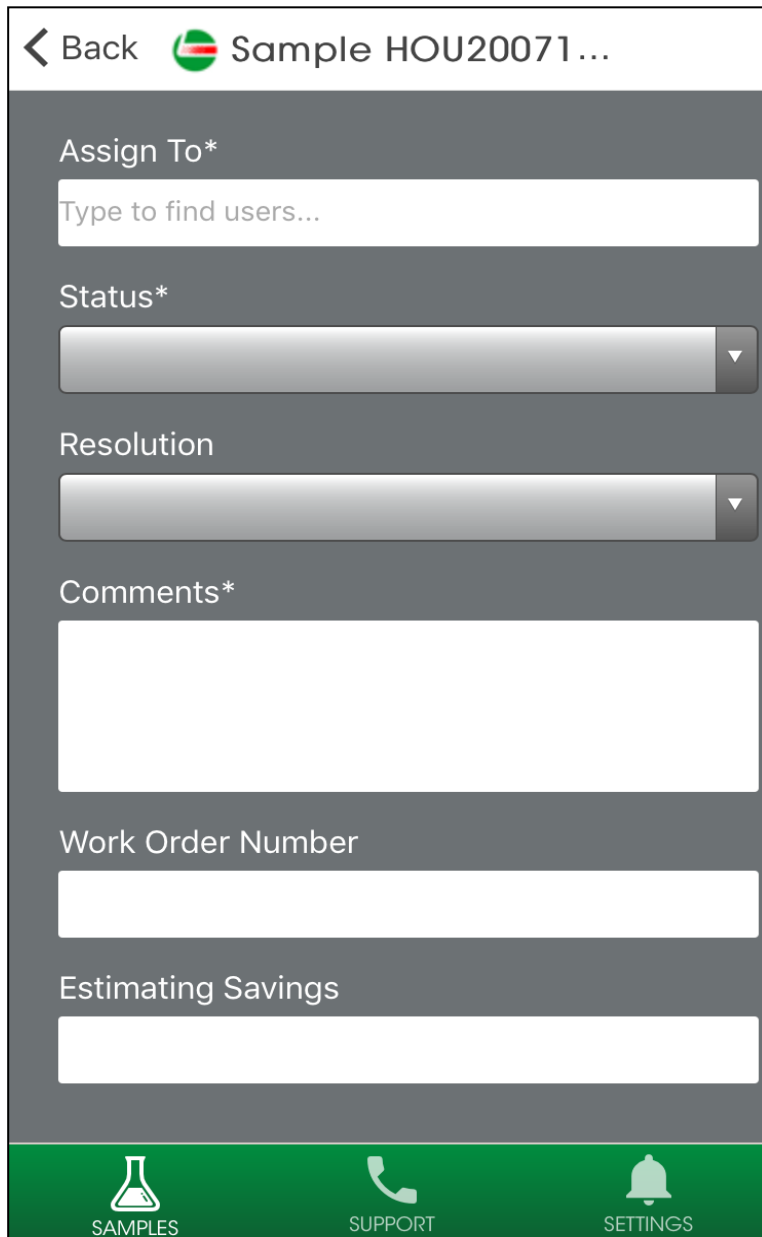
ACTIVITY



No activity detected

SAMPLESSUPPORTSETTINGS

Sample Action

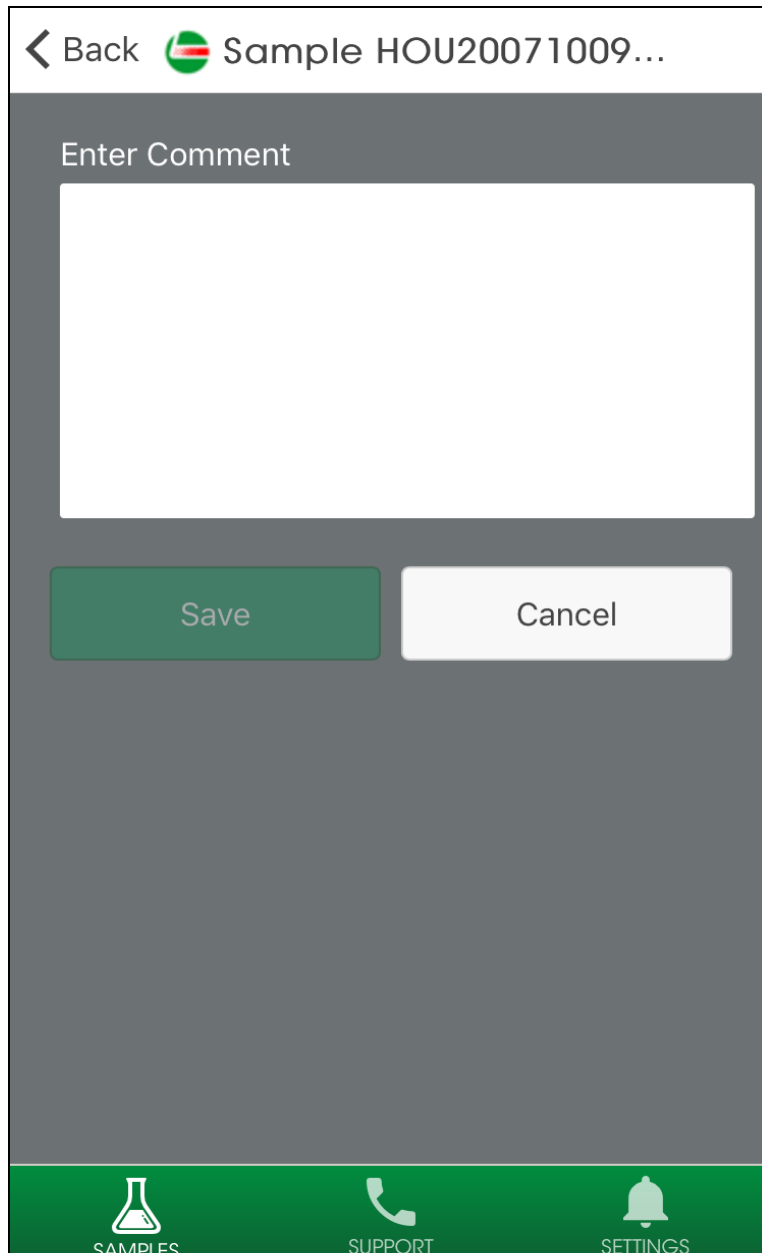


The screenshot shows a mobile application interface for a 'Sample Action'. At the top, there is a green header bar with the text 'Sample Action'. Below the header, the title bar shows a back arrow, a small flag icon, and the text 'Sample HOU20071...'. The main form area has a grey background and contains several input fields: 'Assign To*' with a text input field below it labeled 'Type to find users...'; 'Status*' with a dropdown menu; 'Resolution' with a dropdown menu; 'Comments*' with a large text area; 'Work Order Number' with a text input field; and 'Estimating Savings' with a text input field. At the bottom, there is a green navigation bar with three icons: a flask for 'SAMPLES', a phone for 'SUPPORT', and a bell for 'SETTINGS'.


Assigning a sample action allows you to assign maintenance duties or follow up actions to your sample results.

1. First under assign to type in the email address you want to assign this sample action to
2. Tap on the drop down under Status to assign a status.
3. Enter in additional comments
4. Once complete click Save and an email will be sent to the person you've assigned the sample action to.

Sample Comments






The screenshot shows a mobile application interface for adding a comment to a sample. At the top, there is a header bar with a back arrow and the text "Sample HOU20071009...". Below this is a section titled "Enter Comment" with a large white text input area. At the bottom of this section are two buttons: a green "Save" button and a white "Cancel" button. The bottom of the screen features a green navigation bar with three icons: a flask for "SAMPLES", a telephone for "SUPPORT", and a bell for "SETTINGS".

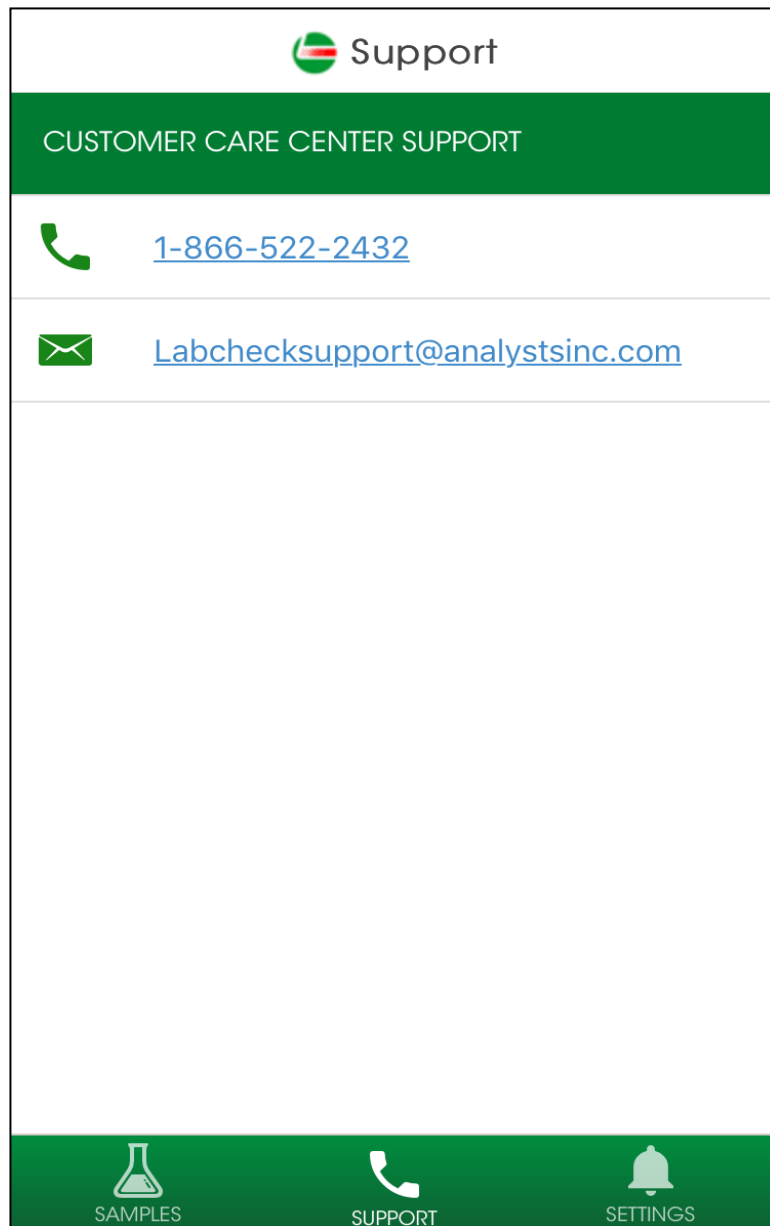
< Back  Sample HOU20071009...

Enter Comment

Save Cancel

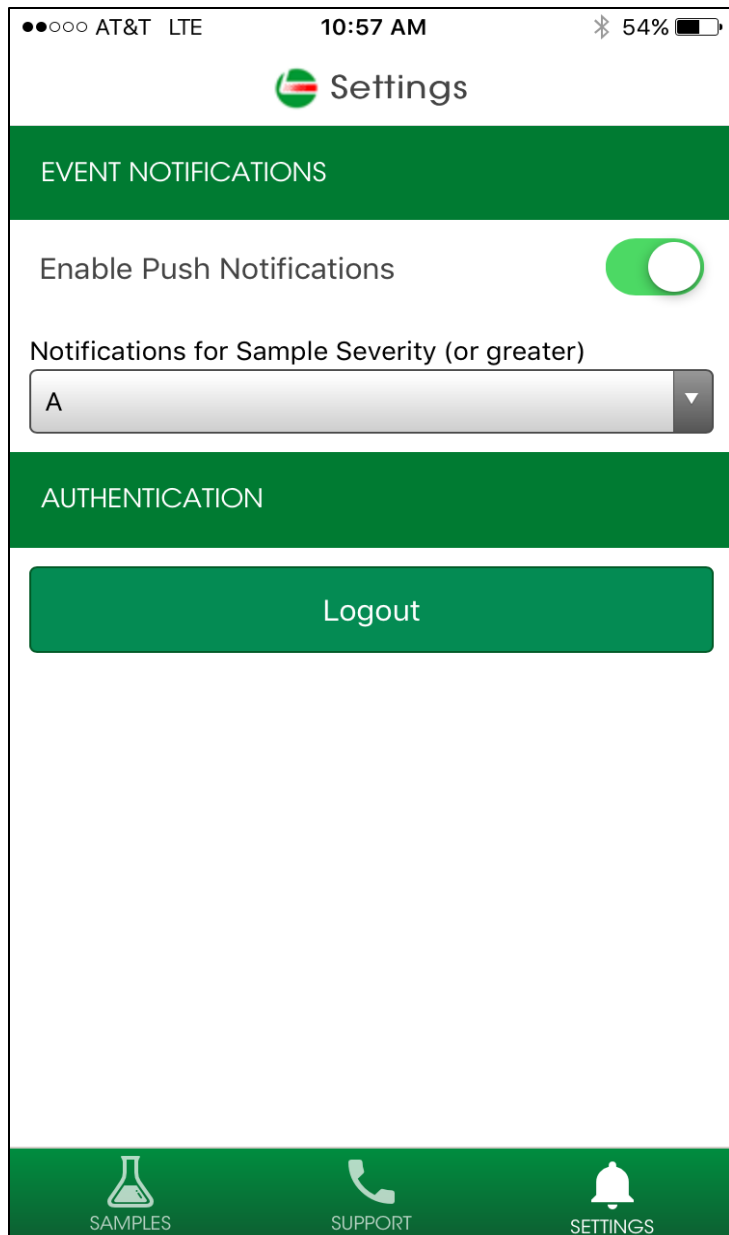
 SAMPLES  SUPPORT  SETTINGS

Sample Comment allows you to enter a comment and click save. This comment will appear under the sample details screen in the app.



Tap on the Support icon to pull up the Customer Care Center support. Click on the phone number to call us or select on the E-mail address to send us an email message.

Settings



Tap on Settings to set up your notifications. To set up your push notifications slide your finger so that it turns green.

You can also select which severities you'd like to receive push notifications on by selecting the severity on the drop down list.

Note: Changing your settings in the app does NOT change your notification settings on the desktop version or change your email settings.



LABCHECK SUPPORT DESK:

Phone: **1.866.522.2432**

Email: **LabcheckSupport@AnalystsInc.com**

www.labcheckonline.net

www.labcheckresources.com