

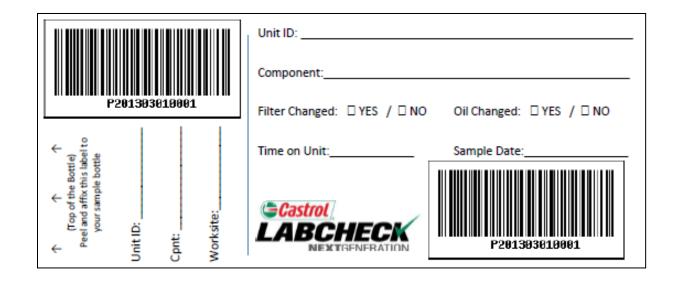
Quick Start Guide

P-Labels

Learn How To:

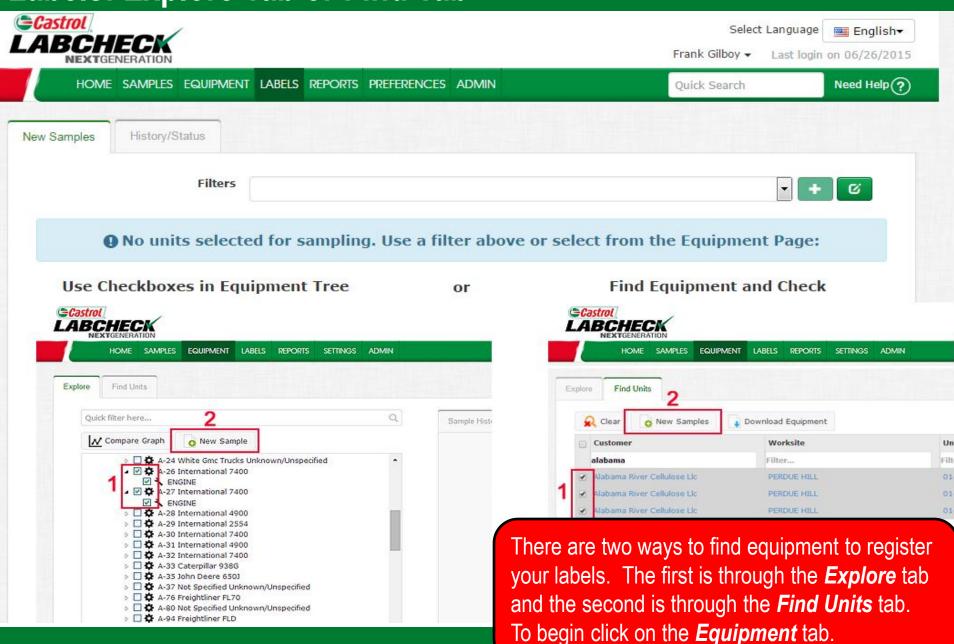
- 1. Register Samples Online
- 2. Modify & Track Labels
- 3. Review Sample Submitted History

P-Labels

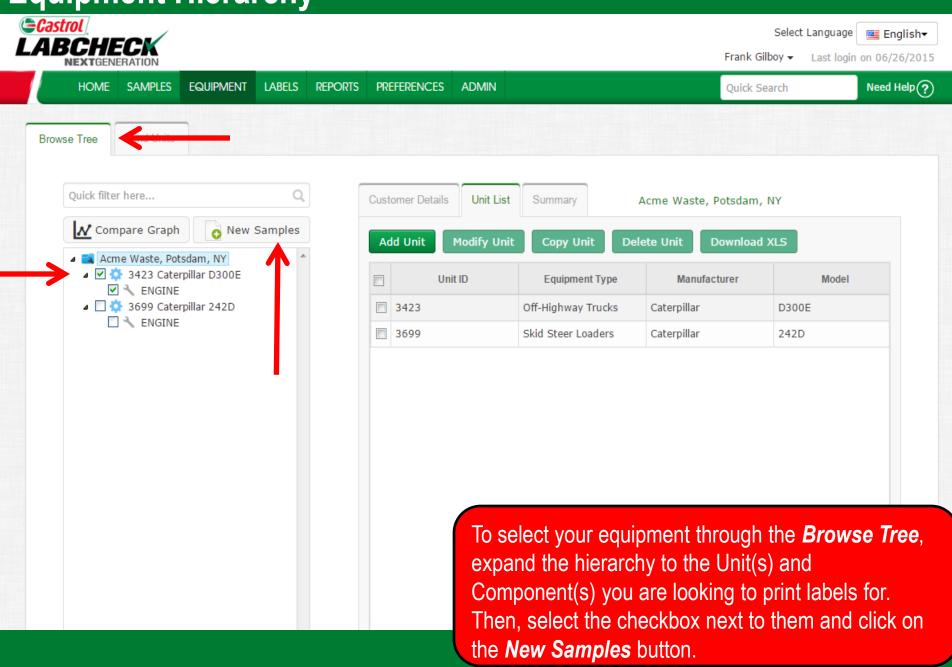


P-labels are pre-printed bar code labels used for submitting samples.
P-labels are used with a scanner when completing the label process.
The P-label must be filled out by hand and registered online to complete the process. If you are interested in starting the P-label program please contact your Castrol Representative.

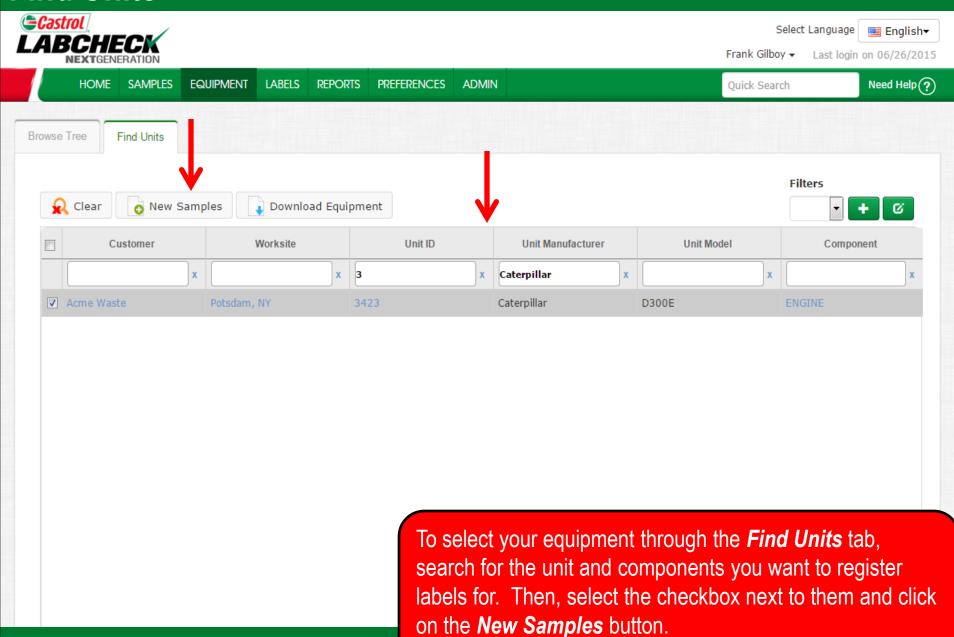
Labels: Explore Tab or Find Tab



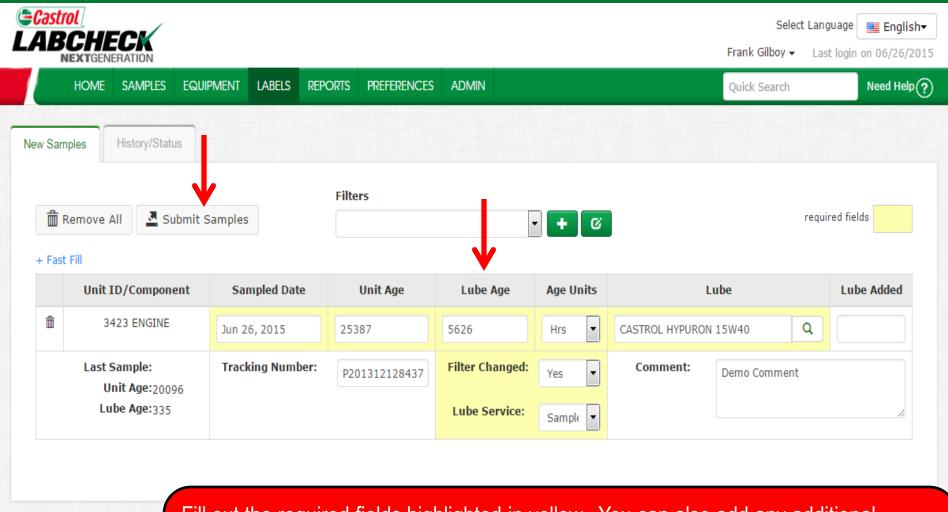
Equipment Hierarchy



Find Units



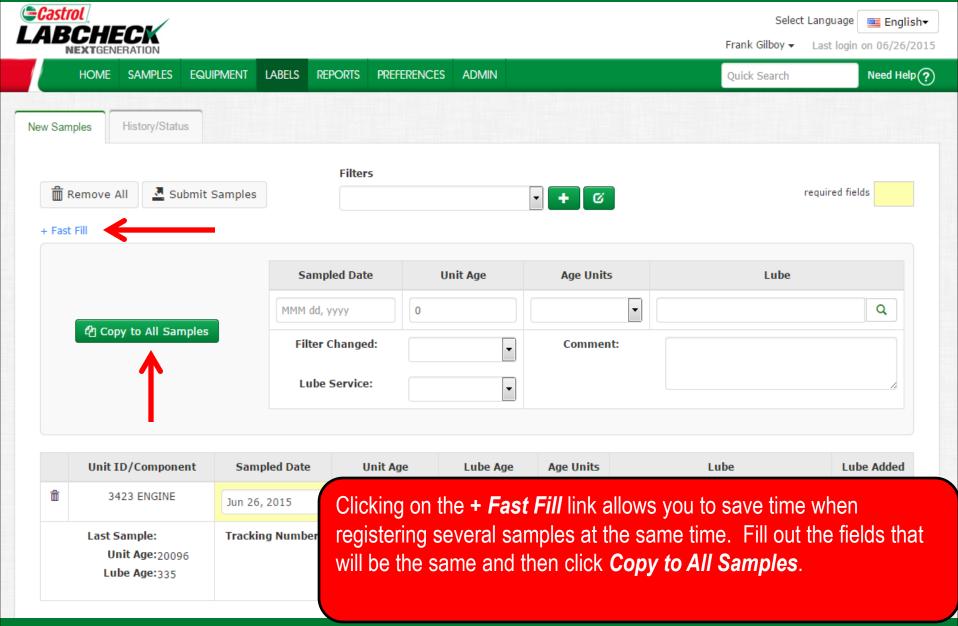
Filling Out the Label



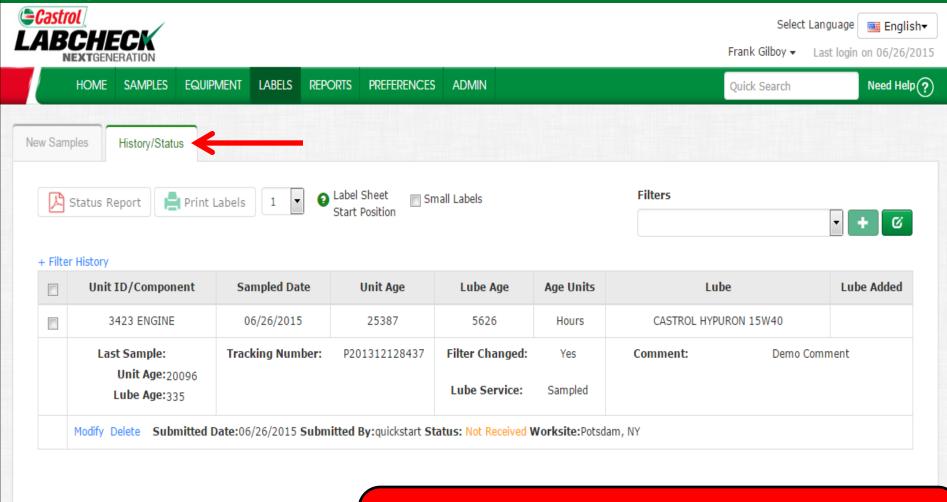
Fill out the required fields highlighted in yellow. You can also add any additional comments you'd like the lab to know in the comment field.

<u>Please scan or type in the P-tracking number exactly as it is listed on your label.</u>
Once all fields are filled out click the **Submit Samples** button.

Filling Out the Label



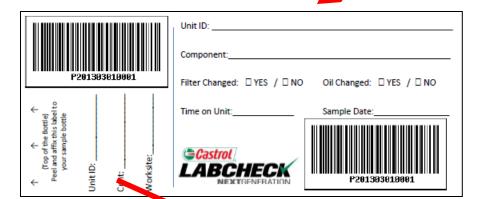
Filling Out the Label



This will bring you to the *History/Status* tab where you will see your registered sample label. You can now affix the label to the bottle and ship to the lab for processing.

Affix Label to Sample

Keep this larger portion for your records.



Tear off this smaller portion and affix it to the sample bottle.

Label Do's and Don'ts





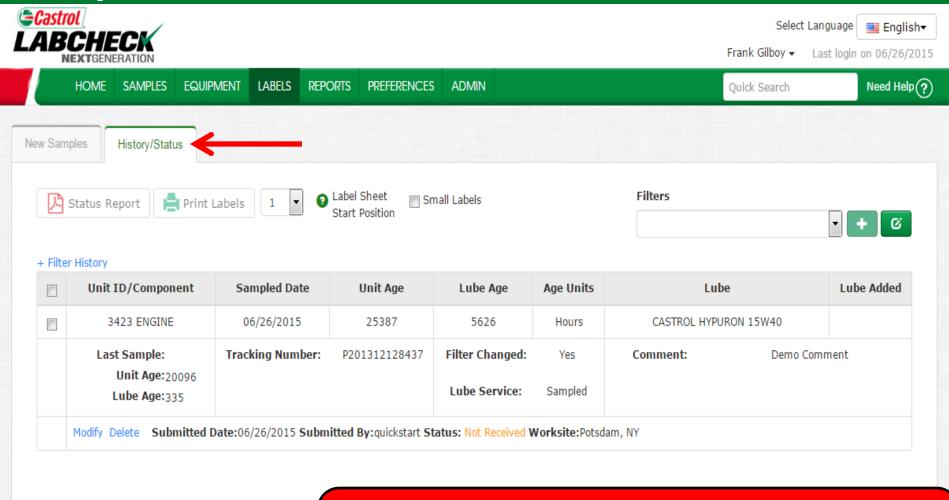
Label Do's

- Register your sample before sending to the lab
- Fill out labels completely and correctly
 - Missing information reduces the accuracy of used oil analysis reporting
- Affix label to the bottle correctly
- The barcode should be vertical
- Make sure the lid is on securely.

Label Don'ts

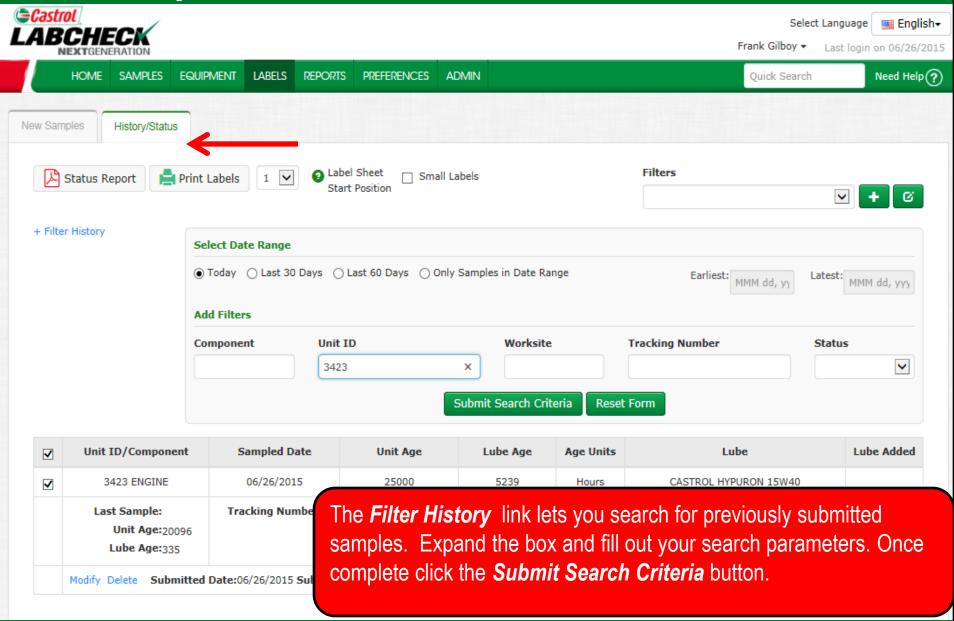
- Do not use a label for more than one sample
- Do not write on labels If you need to make changes you can do so as long as it has not been received by the lab.

History/Status Tab

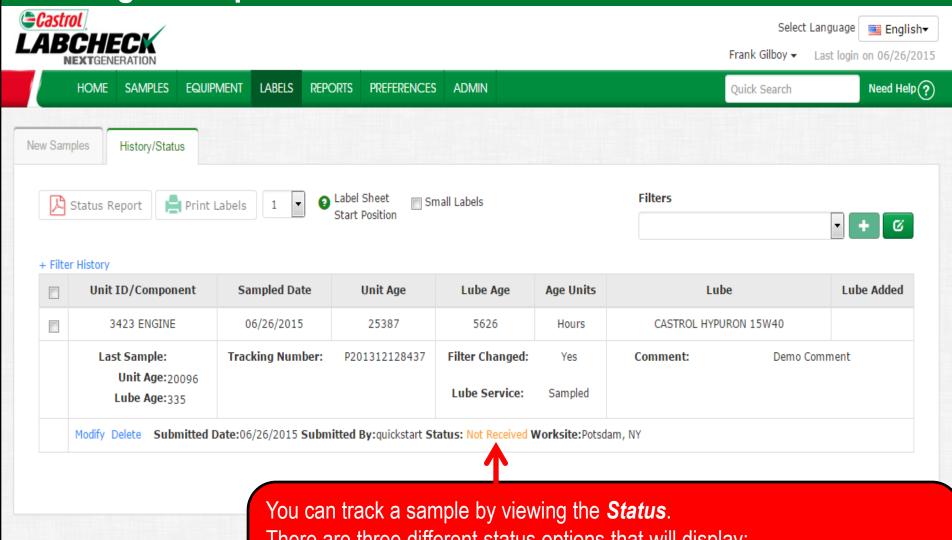


The *History/Samples* tab is where you can see all the information that was filled out on the label; also including the submitted date, which user submitted the sample, sample status and the worksite.

Filter History



Tracking a Sample

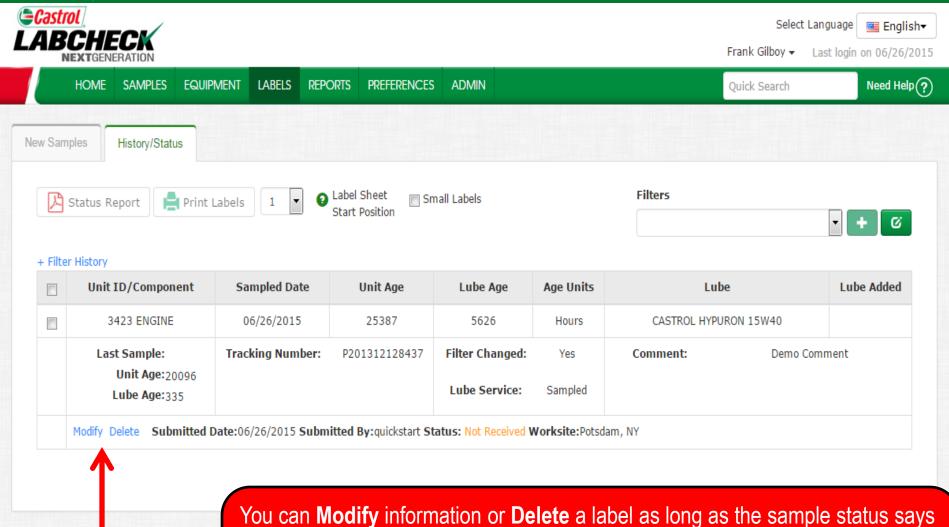


There are three different status options that will display:

Not Received – This sample has not been received by the lab.

Received – This sample has been received by the lab and is in processing. **Completed** – This sample is complete – click the link to view the report.

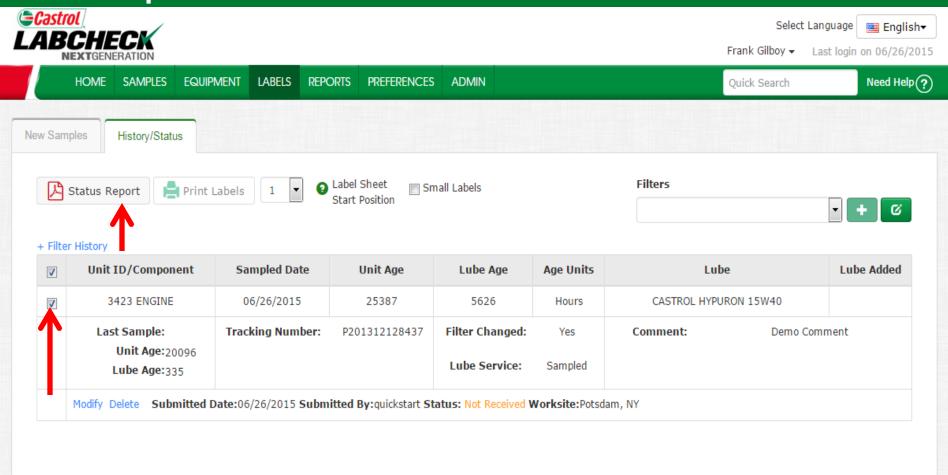
Modify or Delete a Label



You can **Modify** information or **Delete** a label as long as the sample status says Not Received. To do this, click on the **Modify** or **Delete** links.

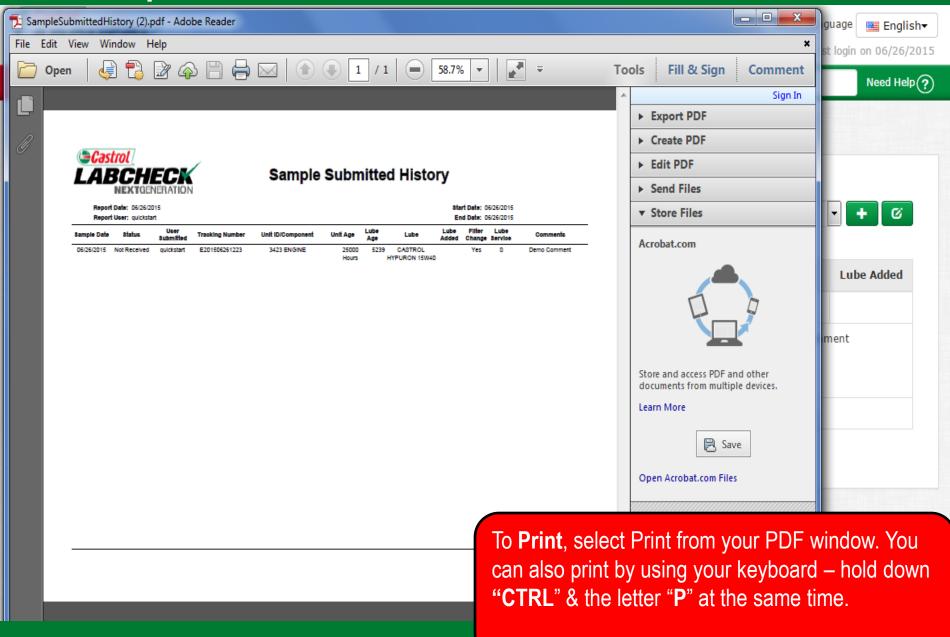
(Note: Please do not delete a label if you have sent this sample to the lab deleted labels cannot be retrieved, and you may be asked to re-register.)

Status Report



The **Status Report** button lets you generate a PDF printable report of recent samples that were submitted. To print a report select the checkboxes next to the labels you'd like to print and click **Status Report**. A new window will open up with your report.

Status Report





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