



Labcheck Next Generation

Quick Start Guide

Troubleshooting Labels

Internet Explorer Pop-up Blocker

Castrol LABCHECK
NEXTGENERATION

My Account Log Out

Home Samples Equipment Labels Reports Preferences Admin

Labels

New Samples History/Status

Status Report Print Labels Label Sheet Start Position Small Labels Submitted Sample History Filters

+ Filter History

<input type="checkbox"/>	Unit ID/Component	Sampled Date	Unit Age	Lube Age	Age Units	Lube	Lube Added
<input type="checkbox"/>	12G ENGINE	Oct 23, 2013	7000	891	Hours	CASTROL HYPURON 10W30	0
Last Sample 02/25/2011 Unit Age 6109 Lube Age		Tracking Number: E201310230001		Filter Changed Yes Lube Service Sampled		Comment:	
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -							
<input type="checkbox"/>	12G HYDRAULIC	Oct 23, 2013	7000	891	Hours	CASTROL AW HYDRAULIC ISO 32	0
Last Sample Unit Age 6109 Lube Age		Tracking Number: E201310230002		Filter Changed Yes Lube Service Sampled		Comment:	
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -							

If you see the message below when printing labels using Internet Explorer, your pop-up blockers are on.

Internet Explorer blocked a pop-up from *.dev.labcheckonline.net.

Allow once

Options for this site

Internet Explorer Pop-up Blocker

The screenshot shows the Castrol LABCHECK website interface. At the top, there is a navigation bar with links for Home, Samples, Equipment, Labels, Reports, Preferences, and Admin. The main content area is titled "Submitted Sample History" and contains a table with the following data:

Unit ID/Component	Sampled Date	Unit Age	Lube Age	Age Units	Lube	Lube Added
<input type="checkbox"/> 12G ENGINE	Oct 23, 2013	7000	891	Hours	CASTROL HYPURON 10W30	0
Last Sample 02/25/2011 Unit Age 6109 Lube Age						
Tracking Number: E201310230001		Filter Changed Yes Lube Service Sampled		Comment:		
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -						
<input type="checkbox"/> 12G HYDRAULIC	Oct 23, 2013	7000	891	Hours	CASTROL AW HYDRAULIC ISO 32	0
Last Sample						
Tracking Number: E201310230002		Filter Changed Yes Lube Service Sampled		Comment:		
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -						

To disable your pop-up blocker please follow the steps below:

Step One: Click on "Options for this site"

Step Two: Click on "Always allow"

Step Three: The page will then refresh, Reselect the check boxes next to your labels and hit the "Print Labels" button

Internet Explorer blocked a pop-up from *.dev.labcheckonline.net.

Allow once

Options for this site ▼

Always allow
More settings

Mozilla Firefox Pop-up Blocker

Firefox prevented this site from opening a pop-up window. Options x

The screenshot shows the Castrol LABCHECK website interface. At the top, a yellow notification bar states "Firefox prevented this site from opening a pop-up window." with an "Options" button and a close "x" icon. The website header includes the Castrol LABCHECK logo, "NEXTGENERATION" tagline, and navigation links for "My Account", "Log Out", and a help icon. A green navigation bar contains links for "Home", "Samples", "Equipment", "Labels", "Reports", "Preferences", and "Admin".

The main content area is titled "Labels" and has two tabs: "New Samples" and "History/Status". Below the tabs are icons for "Status Report", "Print Labels", "Label Sheet Start Position", and "Small Labels". The central heading is "Submitted Sample History". To the right, there is a "Filters" section with a dropdown menu set to "-- Select Filter --" and two icons (a magnifying glass and a gear).

Below the heading is a "+ Filter History" link. The main data is presented in a table with the following columns: Unit ID/Component, Sampled Date, Unit Age, Lube Age, Age Units, Lube, and Lube Added. The table contains two entries for "12G ENGINE" and "12G HYDRAULIC". Each entry includes a "Last Sample" section with "Unit Age" and "Lube Age", a "Tracking Number", and a "Filter Changed Yes" / "Lube Service Sampled" status. A "Comment:" field is also present for each entry. At the bottom of each entry, there are links for "Modify" and "Delete", and a summary of submission details: "Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -".

<input type="checkbox"/>	Unit ID/Component	Sampled Date	Unit Age	Lube Age	Age Units	Lube	Lube Added
<input type="checkbox"/>	12G ENGINE	Oct 23, 2013	7000	891	Hours	CASTROL HYPURON 10W30	0
Last Sample 02/25/2011 Unit Age 6109 Lube Age		Tracking Number: E201310230003		Filter Changed Yes Lube Service Sampled		Comment:	
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -							
<input type="checkbox"/>	12G HYDRAULIC	Oct 23, 2013	7000	891	Hours	CASTROL AW HYDRAULIC ISO 32	0
Last Sample Unit Age 6109 Lube Age		Tracking Number: E201310230004		Filter Changed Yes Lube Service Sampled		Comment:	
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -							

If you see the message above when printing labels using Mozilla Firefox, your pop-up blockers are on.

Mozilla Firefox Pop-up blocker

Firefox prevented this site from opening a pop-up window. Options

Castrol
LABCHECK
NEXT GENERATION

Home Samples Equipment Labels Reports Preferences Admin

Allow pop-ups for www.dev.labcheckonline.net
Edit Pop-up Blocker Options...
Don't show this message when pop-ups are blocked
Show 'http://www.dev.labcheckonline.net/v1-1/labels.htm?ec_resp=r00ABXVyAB...

Labels

New Samples History/Status

Status Report Print Labels Label Sheet Start Position Small Labels Submitted Sample History Filters -- Select Filter --

+ Filter History

<input type="checkbox"/>	Unit ID/Component	Sampled Date	Unit Age	Lube Age	Age Units	Lube	Lube Added
<input type="checkbox"/>	12G ENGINE	Oct 23, 2013	7000	891	Hours	CASTROL HYPURON 10W30	0
Last Sample 02/25/2011 Unit Age 6109 Lube Age		Tracking Number: E201310230003		Filter Changed Yes Lube Service Sampled		Comment:	
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -							
<input type="checkbox"/>	12G HYDRAULIC	Oct 23, 2013	7000	891	Hours	CASTROL AW HYDRAULIC ISO 32	0
Last Sample Unit Age 6109 Lube Age		Tracking Number: E201310230004		Filter Changed Yes Lube Service Sampled		Comment:	
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -							

To disable your pop-up blocker please follow the steps below:

Step One: Click on options

Step Two: Click on “Allow pop-ups for www.labcheckonline.net”

Step Three: Reselect the check boxes next to your labels and hit the “Print Labels” button

Google Chrome Pop-up Blocker

The screenshot shows a Google Chrome browser window with a 'Pop-up blocked' notification in the top right corner. The page is the Labcheck website, displaying a 'Submitted Sample History' table. The table has the following columns: Unit ID/Component, Sampled Date, Unit Age, Lube Age, Age Units, Lube, and Lube Added. There are two entries in the table, both for '12G ENGINE' and '12G HYDRAULIC'.

Unit ID/Component	Sampled Date	Unit Age	Lube Age	Age Units	Lube	Lube Added
12G ENGINE	Oct 23, 2013	7000	891	Hours	CASTROL HYPURON 10W30	0
Last Sample 02/25/2011 Unit Age 6109 Lube Age Tracking Number: E201310230001 Filter Changed Yes Lube Service Sampled Comment:						
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -						
12G HYDRAULIC	Oct 23, 2013	7000	891	Hours	CASTROL AW HYDRAULIC ISO 32	0
Last Sample Unit Age 6109 Lube Age Tracking Number: E201310230002 Filter Changed Yes Lube Service Sampled Comment:						
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -						

If you see the message above when printing labels using Google Chrome, your pop-up blockers are on.

Google Chrome Pop-up Blocker

The following pop-ups were blocked on this page:

- <http://www.dev.labcheckonline.net/v1-...PYXBwbGjYXRpb24vcGRmdAAGd2luZG93cHBw>
- Always allow pop-ups from www.dev.labcheckonline.net
- Continue blocking pop-ups

[Manage pop-up blocking...](#) Done

Submitted Sample History

Unit ID/Component	Sampled Date	Unit Age	Lube Age	Age Units	Lube	Lube Added
<input type="checkbox"/> 12G ENGINE	Oct 23, 2013	7000	891	Hours	CASTROL HYPURON 10W30	0
Last Sample 02/25/2011 Unit Age 6109 Lube Age						
Tracking Number: E201310230001						
Filter Changed Yes Lube Service Sampled						
Comment:						
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -						
<input type="checkbox"/> 12G HYDRAULIC	Oct 23, 2013	7000	891	Hours	CASTROL AW HYDRAULIC ISO 32	0
Last Sample						
Unit Age 6109						
Lube Age						
Tracking Number: E201310230002						
Filter Changed Yes						
Lube Service Sampled						
Comment:						
Modify Delete Submitted Date: 10/23/2013 Submitted By: bp_demo Status: Not Received Worksite: -						

To disable your pop-up blocker please follow the steps below:

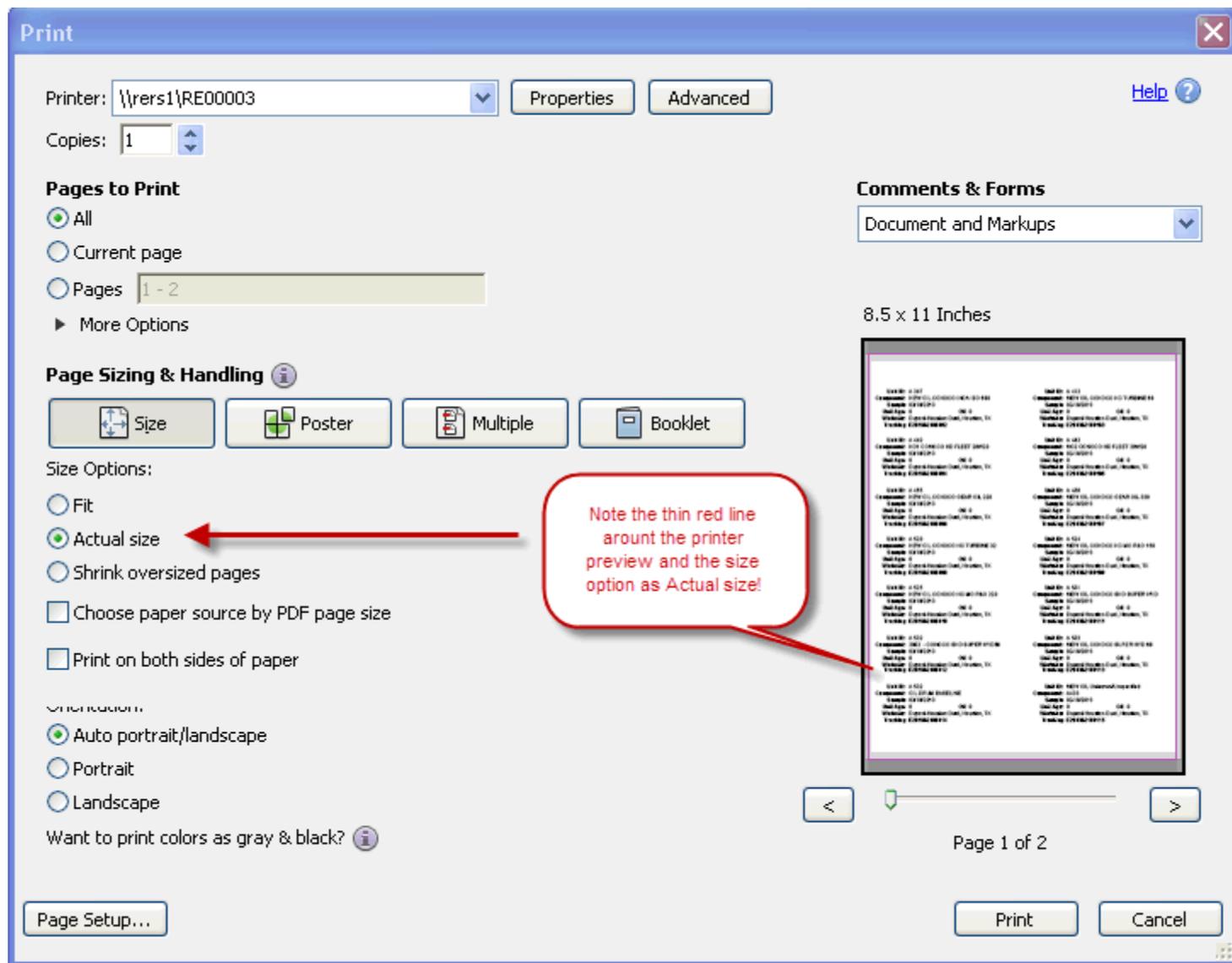
Step One: Click on the  icon

Step Two: Select the circle next to “Always allow pop-ups from www.labcheckonline.net”

Step Three: Click “Done”, reselect the check boxes next to your labels and hit the “Print Labels” button

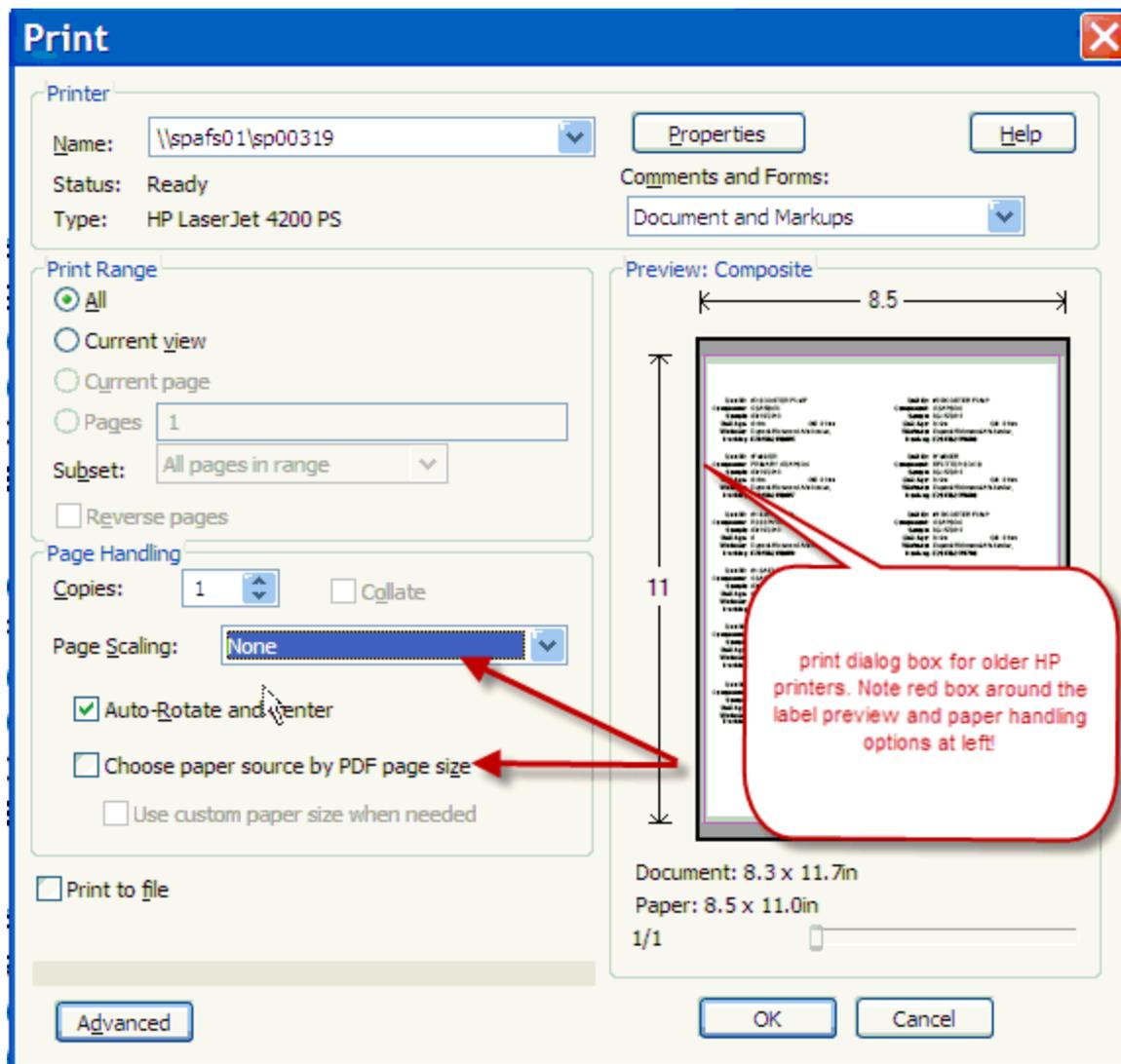
Aligning your labels

Before printing your labels, please be sure that your printer options match the screenshot below:



Aligning your labels

Deselect "Choose paper source by PDF paper page size" option and make sure the page scaling option is set to "None" as seen in screenshot below:



Aligning your Labels using Google Chrome

The screenshot shows the Chrome browser interface at the `chrome://plugins` page. The address bar is circled in red. Three numbered instructions are overlaid on the page:

1. In the Chrome address bar, type `chrome://plugins`
2. **Disable** Chrome PDF Viewer.
3. **Enable** the Adobe Acrobat/ Adobe Reader plugin.

Red arrows point from the instructions to the corresponding elements in the browser. The `chrome://plugins` address bar is circled in red. The `Disable` link for Chrome PDF Viewer is circled in red. The `Enable` link for Adobe Reader is circled in red. The `Always allowed` checkbox for Adobe Reader is checked.

Plug-ins (15) [Details](#)

Adobe Flash Player (2 files) - Version: 14.0.0.145
Shockwave Flash 14.0 r0
[Disable](#) Always allowed

Chrome PDF Viewer (Disabled)
[Enable](#) Always allowed

Chrome Remote Desktop Viewer
This plugin allows you to securely access other computers that have been shared with you. To use this plugin you must first install the [Chrome Remote Desktop](#) webapp.
[Disable](#) Always allowed

Microsoft Lync 2010 Attendee Meeting Join Plug-in - Version: 4.0.7577.4391
[Disable](#) Always allowed

ActiveTouch General Plugin Container - Version: 29, 1, 2013, 906
ActiveTouch General Plugin Container Version 105
[Disable](#) Always allowed

Native Client
[Disable](#) Always allowed

Adobe Reader - Version: 11.0.8.4
Adobe PDF Plug-In For Firefox and Netscape 11.0.8
[Disable](#) Always allowed

Citrix ICA Client - Version: 14.1.0.0
Citrix Receiver Plugin (Win32)
[Disable](#) Always allowed

Google Update - Version: 1.3.24.15
[Disable](#) Always allowed